

## Quality Policy

### **Our Quality Commitments:**

- 1. To provide innovative, reliable and sustainable technology equipments, delivering optimum performance with value for money for our customers.**
  - ⤴ We are committed to our products and services, by being responsive to our customers and stakeholders concerns.
  - ⤴ We shall adhere to a streamlined set of business processes and guiding principles, and continuously innovate and improve our products and services.
  - ⤴ We do not accept receiving, making or shipping a defect to our internal or external customers.
  
- 2. To empower employees to deliver quality**
  - ⤴ We strive to create a working culture, where all employees understand their responsibility to deliver high quality work by preventing waste, simplifying work practices and saving resources.
  - ⤴ We empower our leadership teams to take ownership of their own quality performance and to make decisions which meet customer and other stakeholder expectations.
  
- 3. To monitor and improve the performance of management system**
  - ⤴ We shall align our strategic objectives and daily operations by setting measurable targets and focusing resources.
  - ⤴ We shall monitor and evaluate the performance of management system and take appropriate actions in case of deviations.

A handwritten signature in blue ink, appearing to read "Rahul Gaywala", is written over a light blue circular stamp.

**Rahul Gaywala**  
CEO